

# Goliath Technologies

## 3rd Party Integrations for Advanced Reporting

Goliath Technologies correlates performance and usage metrics from end-user experiences, Citrix and VMware Horizon stacks, and supporting infrastructure. Organizations can then share, integrate, and enhance this data to gain end-to-end visibility and collaborate with other IT departments, management, vendors, and end users.

- Share data easily via export (PDF, Excel, CSV), email, and print.
- Integrate data into 3rd party tools such as ticketing systems (ServiceNow, Cherwell) and event management (Splunk, Systems Center).
- Enhance data by leveraging dozens of out-of-the box reports, configurable dashboards, and visualizations via 3<sup>rd</sup>-party tools like Microsoft Power BI, Tableau, and Microsoft Excel.

## Faster Insights with Data Visualization

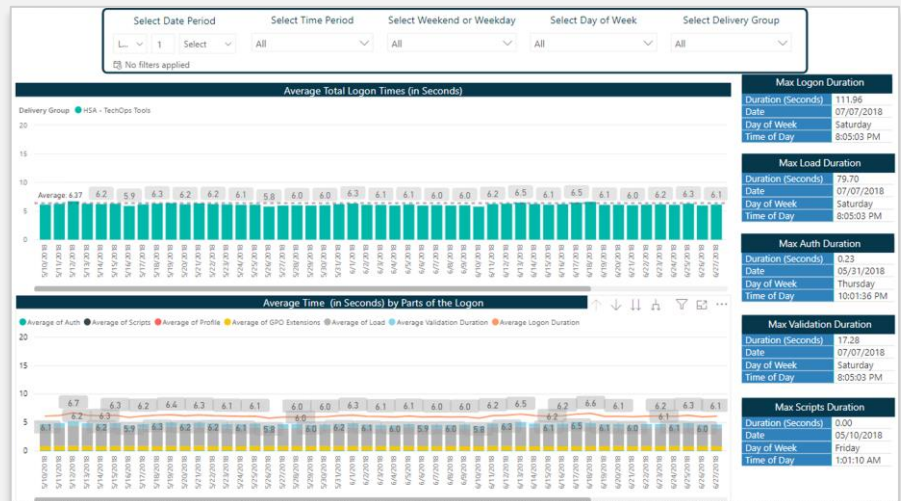
With Goliath Technologies, customers can leverage third-party reporting platforms, such as Microsoft Power BI, Tableau, and Microsoft Excel, to visualize data around end-user experiences and the delivery infrastructure (Citrix, VMware Horizon). Goliath offers pre-built templates to simplify the integration with Microsoft Power BI.

**NOTE:** There is no time limitation on historical reporting and trending. Organizations can look back 90 days, 6 months, or even a year to analyze trends.

## Sample Microsoft Power BI Reports

### LOGON DURATION FOR CITRIX XENAPP

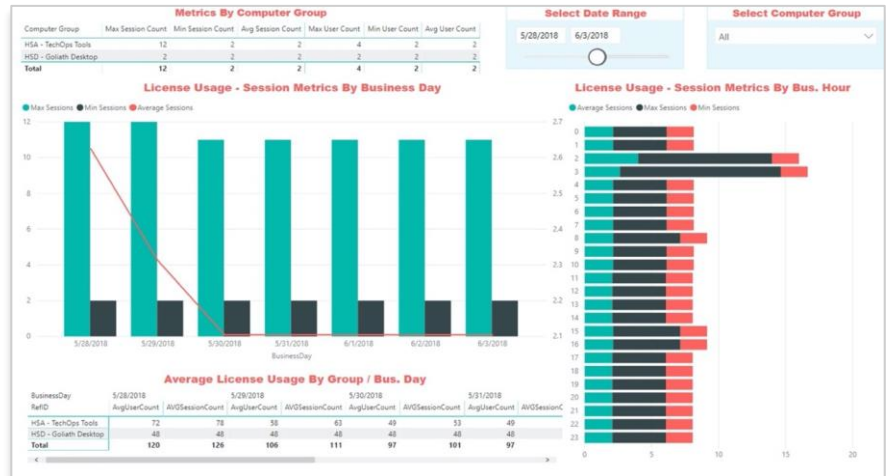
This report displays average logon times and the breakdown per stage for a select period of time by delivery group. It also highlights the longest logon time and at each stage highlights what that time was and when it occurred.





## LICENSE USAGE METRICS FOR CITRIX XENAPP

This report displays license usage by group or time period, with adjustable filters for data ranges and specific groups.



### About Goliath Technologies

Goliath Technologies offers end-user experience monitoring and troubleshooting software, with embedded intelligence and automation, that enables IT pros to anticipate, troubleshoot, and document performance issues regardless of where workloads, applications, or users are located. By doing so, Goliath helps IT break out of reactive mode, and into proactive mode. Customers include Universal Health Services, NorthBay Healthcare, Penn National Insurance, Bank of America, American Airlines, Office Depot, Tech Mahindra, Pacific Life, Xerox, HCL, and others. Learn more about how we empower proactive IT at [goliathtechnologies.com](http://goliathtechnologies.com).