

# Goliath Technologies

## 3rd Party Integrations for Advanced Reporting

Goliath Technologies correlates performance and usage metrics from end-user experiences, Citrix and VMware Horizon stacks, and supporting infrastructure. Organizations can then share, integrate, and enhance this data to gain end-to-end visibility and collaborate with other IT departments, management, vendors, and end users.

- Share data easily via export (PDF, Excel, CSV), email, and print.
- Integrate data into 3rd party tools such as ticketing systems (ServiceNow, Cherwell) and event management (Splunk, Systems Center).
- Enhance data by leveraging dozens of out-of-the box reports, configurable dashboards, and visualizations via 3rd-party tools like Microsoft Power BI, Tableau, and Microsoft Excel.

### Faster Insights with Data Visualization

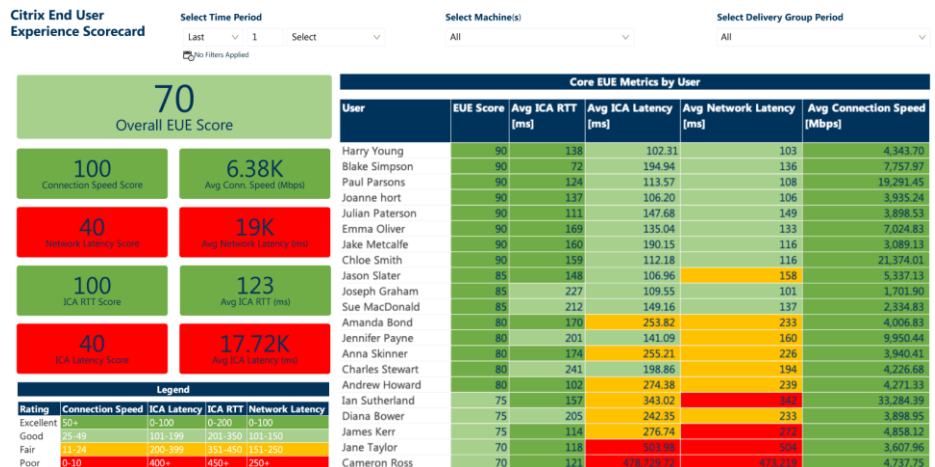
With Goliath Technologies, customers can leverage third-party reporting platforms, such as Microsoft Power BI, Tableau, and Microsoft Excel, to visualize data around end-user experiences and the delivery infrastructure (Citrix, VMware Horizon). Goliath offers pre-built templates to simplify the integration with Microsoft Power BI.

**NOTE:** There is no time limitation on historical reporting and trending. Organizations can look back 90 days, 6 months, or even a year to analyze trends.

### Sample Microsoft Power BI Reports

#### END USER EXPERIENCE SCORECARD FOR CITRIX XENAPP AND XENDESKTOP

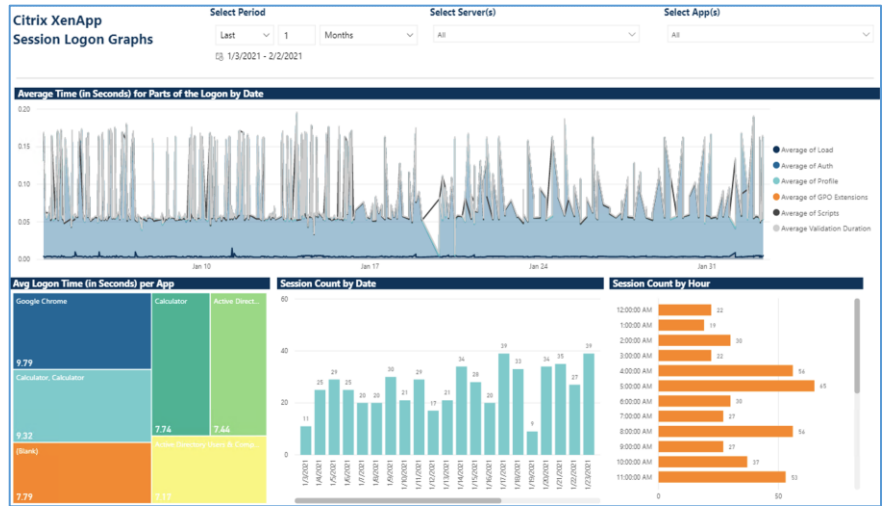
This report provides IT Pros a wholistic view of end user experience across their organization and benchmarks against industry best practices. Data can be filtered by time period, groups, or specific machines supporting end users.



## LOGON GRAPHS FOR CITRIX XENAPP

This report graphically displays the average logon time by session that can be filtered by date, server, and application. It highlights average logon per application published as well as number of sessions per date and hour.

Note: This report will only show logon times per application for apps published through Citrix XenApp.



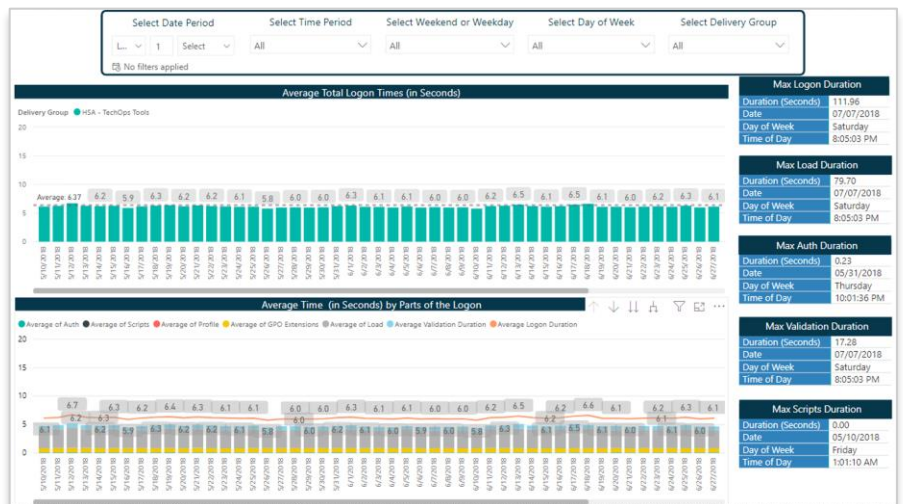
## SESSION SUMMARY FOR CITRIX XENDESKTOP

This report displays total session counts per day and number of successful attempts. It also offers average logon duration per day. It can be filtered by time period, desktop group, and machine. It will also highlight at that point in time the number of active VDI sessions and then based on the time period selected total number of success attempts, minimum logon duration, and maximum logon duration.



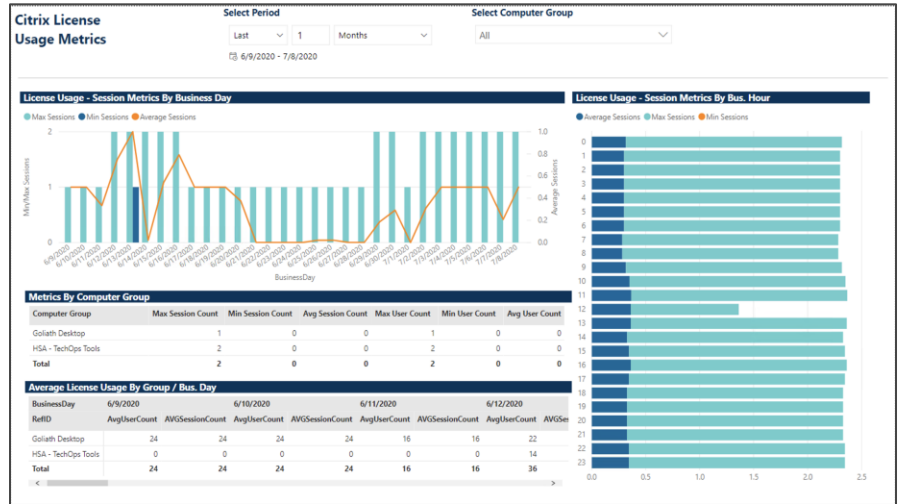
## LOGON DURATION FOR CITRIX XENAPP

This report displays average logon times and the breakdown per stage for a select period of time by delivery group. It also highlights the longest logon time and at each stage highlights what that time was and when it occurred.



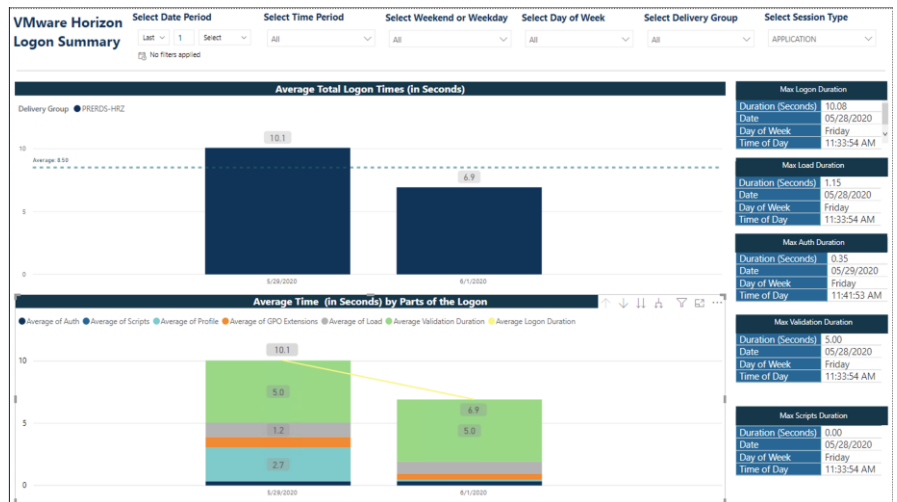
## LICENSE USAGE METRICS FOR CITRIX XENAPP

This report displays license usage by group or time period, with adjustable filters for data ranges and specific groups.



## LOGON DURATION FOR VMWARE HORIZON

This report displays average total logon times, average times by part of logon process with Max logon, load, auth, validation, and scripts durations, all available for selected timeframe, group, and session type.



### About Goliath Technologies

Goliath Technologies offers end-user experience monitoring and troubleshooting software, with embedded intelligence and automation, that enables IT pros to anticipate, troubleshoot, and document performance issues regardless of where workloads, applications, or users are located. By doing so, Goliath helps IT break out of reactive mode, and into proactive mode. Customers include Universal Health Services, NorthBay Healthcare, Penn National Insurance, American Airlines, Tech Mahindra, Xerox, HCL, and others. Learn more about how we empower proactive IT at [goliathtechnologies.com](http://goliathtechnologies.com).